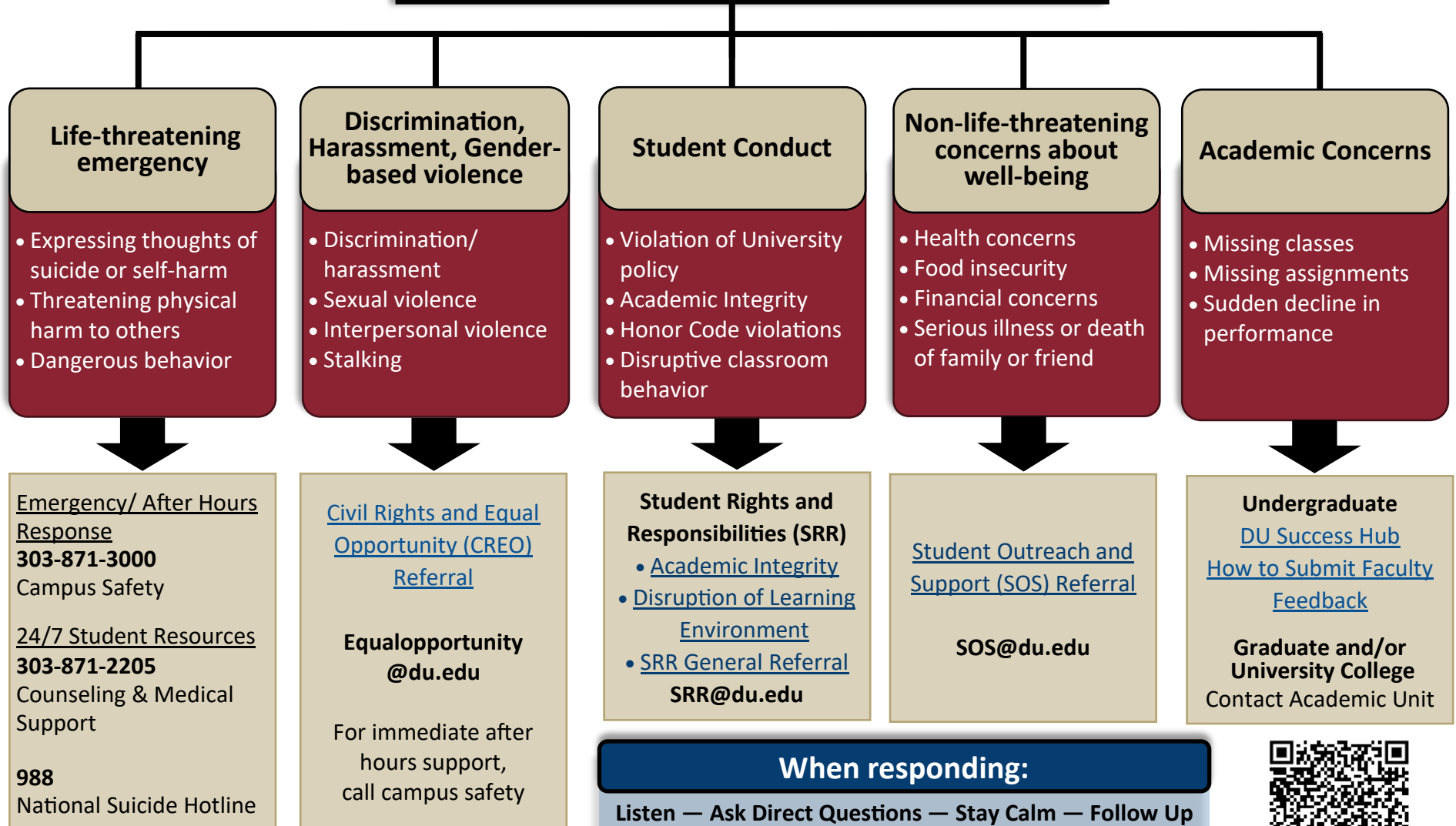


# Red Folder (Student Resources)



## What is the nature of your concern?



## When reporting concerns remember...

Be objective and focus on behavior and statements—see indicators on back for guidance



Additional Reporting information available on [DU Report It](#)

# DU Resources

## Campus Safety

*Undergrad, Grad, Online*

**303-871-2334**—Non-emergency

**303-871-3130**—anonymous tip line (report a crime or information about a crime)

Assistance and victim services, concerns, or request for escort across campus.

## **Mental and Physical Health Resources**

### DU Health and Counseling Center (HCC)

*Undergrad, Grad*

**303-871-2205 | info@hcc.du.edu**

Locations: 3rd floor of Ritchie Center

Drop-in hours: Monday – Friday, 1pm-3pm

### Center for Advocacy, Prevention & Empowerment (CAPE)

*Undergrad, Grad, Online*

**303-871-3853 | cape@du.edu**

Confidential support for survivors of sexual assault, relationship violence, stalking, or harassment

### DU Well Coaching

*Undergrad, Grad*

**hcc.thrive@du.edu**

DU Well Coaching is a service available through Thrive Health Promotion that provides students with 1:1 coaching with a trained well-being coach to help you set and achieve your

## **Dean of Students Office**

**When you do not know where to begin, start with your Dean of Students Office**

### Dean of Students

*Undergrad, Grad, Online*

**303-871-4261 | DoSoffice@du.edu**

Community Commons Suite 3001

### Student Rights & Responsibilities (SSR)

*Undergrad, Grad, Online*

**SRR@du.edu**

Information and reporting around University Honor Code

Restorative justice approach to violations

### Student Outreach & Support (SOS)

*Undergrad, Grad, Online*

**SOS@du.edu**

Location: Community Commons Suite 3001

Connects students to support in navigating challenging situations including medical, financial, bereavement, and hunger

### Student Disability Services

*Undergrad, Grad, Online*

**303-871-3241 | dsp@du.edu**

Location: Driscoll Center South, Garden Level, Suite 22

Assists students with disabilities with

## Academic Advising

*Undergraduate*

**303-871-7001 | advising@du.edu**

Location: Community Commons, Suite 3100  
Course & degree questions, student success coaching, academic probation support

\*Drop-in hours available and vary by quarter, please check the website for hours

### Office of Graduate Education

*Graduate*

**303-871-2706 | gradservices@du.edu**

Location: Mary Reed Building, Garden level, room 5

Assistance with graduate programs and policy, transfer of credit, change of program, dual degrees, oral defense, continuous enrollment

### College of Professional Studies

*Graduate and BA Completion Program*

**303-871-2291 | pscsupport@du.edu**

Assistance with PSC programs (graduate certificates, master's degrees, BACP), course, degree & policy questions, academic advising, graduation

## **Basic Need Resources**

### DU Food Pantry

*Undergrad, Grad*

Location: Driscoll Student Center South (room 6, bottom floor to left of ID office)

being coach to help you set and achieve your health and well-being goals

### Civil Rights and Equal Opportunity (CREO)

*Undergrad, Grad, Online*

**303-871-7016 | [equalopportunity@du.edu](mailto:equalopportunity@du.edu)**

Reviews & investigates reports of discrimination, harassment, and gender-based violence.

### International Student and Scholar Services (ISSS)

**303-871-4912 | [iss@du.edu](mailto:iss@du.edu)**

Supports the international community with visa status & renewal, immigration status, academic resources, travel, employment and advising

### University Ombuds

*Undergrad, Grad, Online*

**303-871-6080 | [ombuds@du.edu](mailto:ombuds@du.edu)**

Location: Community Commons Suite 3200  
Independent, confidential, impartial resource for assistance in conflict resolution

accommodations and support

### The Learning Effectiveness Program (LEP)\*

*Undergrad, Grad, Online*

**303-871-2372 | [lep@du.edu](mailto:lep@du.edu)**

Location: Katherine Ruffatto Hall, 4<sup>th</sup> Floor  
Supports learning and neurodiversity by providing students opportunities and resources for personal growth, academic skill building, and connection

### Veterans & Military Resources (VMR)

*Undergrad, Grad, Online*

**303-871-5350 | [veterans@du.edu](mailto:veterans@du.edu)**

Location: Community Commons, Suite 3201  
Assists students with GI Bill, scholarships, and other services and support

### FIRST@DU

*Undergrad*

**[first@du.edu](mailto:first@du.edu)**

First-generation support including student experience support, mentoring, study sessions  
scholarships

Hours vary per quarter – please check the website for hours

### DU Career Closet

*Undergrad, Grad*

**303-871-2150**

Location: Burwell Center for Career Achievement

Hours: Weekdays 9:00 – 4:00 pm  
Professional attire for any DU student or alumnus, up to 4 items to keep for free

### DU Care Closet

*Undergrad, Grad*

Chambers Center, Third Floor

The Care Closet is a support for students who are in need of basic and affirming resources

### Student Affairs Streamlined Funding Application

*Undergrad, Grad*

**Online applications**

Student Emergency and Engagement Funding through the Division of Student Affairs

### Student Billing Emergency Loan

*Undergrad, Grad*

Short term emergency loans are available to students who are experiencing temporary

**DU offers a wide variety of support that students can seek out for assistance. Please refer to the [DUhelp](https://du.edu/help) website for all available resources.**



## Behavioral Indicators and when to Refer

The below indicators are meant to assist in objective reporting of concerns for a student's well-being. This list is not exhaustive. Remember, when reporting concerns remain **objective and focus on behaviors, actions, and statements**.

**If there is an immediate threat to health and safety contact Campus Safety at 303-871-3000.**

### Contact Campus Safety

- Directly communicated threats of violence (verbally, electronically via text, phone, or email)
- Physical altercations (punching, pushing, shoving)
- Destruction of property or throwing objects that could injure someone
- Displaying a firearm or other weapon
- Conversations designed to upset others, such as descriptions of weapons, killing, or death unrelated to classroom subject matter

### Student Conduct

#### Student Rights and Responsibility

- Persistent disrespectful communications with instructors or classmates; excessive sighs, eyerolls or other gestures that disrupt class, even after boundaries have been set
- Intoxication in class or misuse of alcohol or other substances
- Verbal abuse like taunting, badgering, or intimidation
- Cheating or plagiarism

### Concerns About Well-being

#### Student Outreach and Support

- Self-disclosure of personal distress (family problems, financial difficulties, assault, or legal difficulties)
- Marked changes in physical appearance (poor grooming or hygiene or sudden changes in weight)
- Observable signs of injury (facial bruising or cuts)
- Depressed or lethargic mood inhibiting functioning
- Academic assignments dominated by themes of extreme hopelessness, helplessness, isolation, rage, despair, violence, or self-harm

### Academic Concerns

#### Inspire or Academic Unit

- Sudden decline in quality of work
- Frequently missed classes and assignments
- Mild classroom disruptions
- Consistently seeking personal rather than professional advice
- Multiple requests for extensions or special considerations
- Non-responsive to repeated requests for contact or meetings