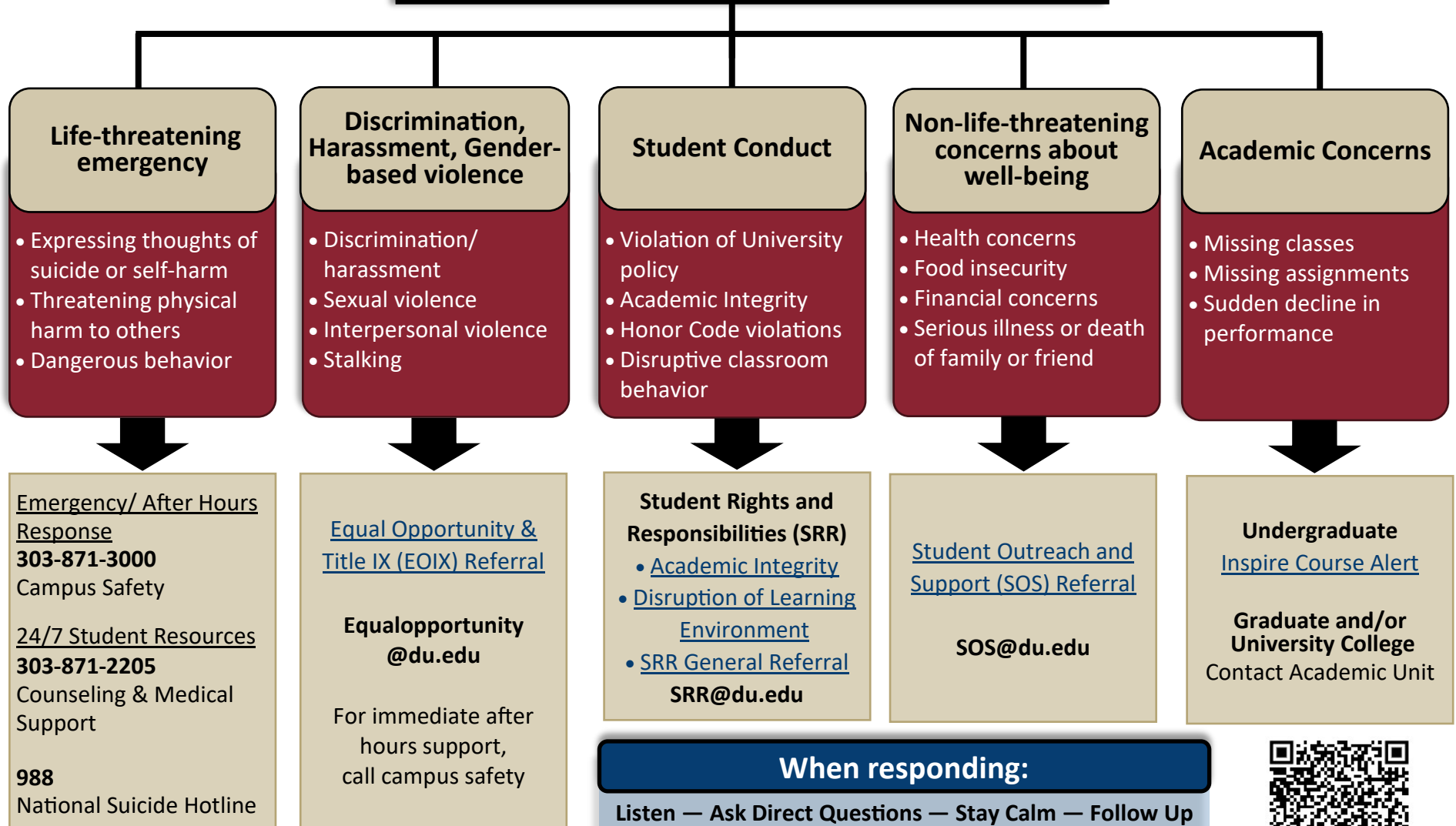


Red Folder (Student Resources)



What is the nature of your concern?



When reporting concerns remember...

Be objective and focus on behavior and statements—see indicators on back for guidance



Additional Reporting information available on [DU Report It](#)

DU Resources

Campus Safety

Undergrad, Grad, Online

303-871-2334—Non-emergency

303-871-3130—anonymous tip line (report a crime or information about a crime)
Assistance and victim services, concerns, or request for escort across campus.

Mental and Physical Health Resources•

DU Health and Counseling Center (HCC)•

Undergrad, Grad

303-871-2205 | info@hcc.du.edu

Locations: 3rd floor of Ritchie Center
Drop-in hours: Monday – Friday, 1pm-3pm

Center for Advocacy, Prevention & Empowerment (CAPE)•

Undergrad, Grad, Online

303-871-3853 | cape@du.edu

Confidential support for survivors of sexual assault, relationship violence, stalking, or harassment

DU Well Coaching•

Undergrad, Grad

hcc.thrive@du.edu

DU Well Coaching is a service available through Thrive Health Promotion that provides students with 1:1 coaching with a trained well-being coach to help you set and achieve your health and well-being goals

Equal Opportunity & Title IX (EOIX)

Undergrad, Grad, Online

303-871-7016 | equalopportunity@du.edu

Reviews & investigates reports of discrimination, harassment, and gender-based violence.

International Student and Scholar Services (ISSS)

303-871-4912 | isss@du.edu

Supports the international community with visa status & renewal, immigration status, academic resources, travel, employment and advising

University Ombuds

Undergrad, Grad, Online

303-871-6080 | ombuds@du.edu

Location: Driscoll Commons South, Suite 1
Independent, confidential, impartial resource for assistance in conflict resolution

Dean of Students Office*

When you do not know where to begin, start with your Dean of Students Office

Dean of Students*

Undergrad, Grad, Online

303-871-4261 | DoSoffice@du.edu

Community Commons Suite 3001

Student Rights & Responsibilities (SSR)*

Undergrad, Grad, Online

SRR@du.edu

Information and reporting around University Honor Code

Restorative justice approach to violations

Student Outreach & Support (SOS)*

Undergrad, Grad, Online

SOS@du.edu

Location: Community Commons Suite 3001
Connects students to support in navigating challenging situations including medical, financial, bereavement, and hunger

AccessibleDU: Student Disability Services*

Undergrad, Grad, Online

303-871-3241 | dsp@du.edu

Location: Driscoll Center South, Garden Level, Suite 22

Assists students with disabilities with accommodations and support

The Learning Effectiveness Program (LEP)*

Undergrad, Grad, Online

303-871-2372 | lep@du.edu

Location: Katherine Ruffatto Hall, 4th Floor
Supports learning and neurodiversity by providing students opportunities and resources for personal growth, academic skill building, and connection

Veterans & Military Resources (VMR)*

Undergrad, Grad, Online

303-871-5350 | veterans@du.edu

Location: Community Commons, Suite 3201
Assists students with GI Bill, scholarships, and other services and support

FIRST@DU*

Undergrad, Grad

FIRST@du.edu

Location: Community Commons Suite 1200
Support for first-generation, minoritized, and other underrepresented students

DU Cultural Center (TCC)*

Undergrad, Grad

TCCinfo@du.edu

Location: Community Commons Suite 1200
Identity-based student programming

Academic Advising

Undergraduate

303-871-7001 | advising@du.edu

Location: Community Commons, Suite 3100
Course & degree questions, student success coaching, academic probation support

*Drop-in hours available and vary by quarter, please check the website for hours

Office of Graduate Education

Graduate

303-871-2706 | gradservices@du.edu

Location: Mary Reed Building, Garden level, room 5

Assistance with graduate programs and policy, transfer of credit, change of program, dual degrees, oral defense, continuous enrollment

College of Professional Studies

Graduate and BA Completion Program

303-871-2291 | pscsupport@du.edu

Assistance with PSC programs (graduate certificates, master's degrees, BACP), course, degree & policy questions, academic advising, graduation

Basic Need Resources

DU Thrift Store (and used bookstore)

Undergrad, Grad

Location: Centennial Halls (first floor)
Hours vary per quarter – please check the website for hours

DU Food Pantry

Undergrad, Grad

Location: Driscoll Student Center South (room 6, bottom floor to left of ID office)
Hours vary per quarter – please check the website for hours

DU Career Closet

Undergrad, Grad

303-871-2150

Location: Burwell Center for Career Achievement
Hours: Weekdays 9:00 – 4:00 pm
Professional attire for any DU student or alumnus, up to 4 items to keep for free

DU Pride Closet

Undergrad, Grad

Driscoll Commons, Suite 1
Free gender affirming clothing for LGBTQ+ students

DU Emergency Financial Needs

Undergrad, Grad, Online

Online applications

Student Assistance Fund via Student Outreach and Support
Emergency Loans via the Bursar's Office

DU offers a wide variety of support that students can seek out for assistance. Please refer to the [DUhelp](#) website for all available resources.



Behavioral Indicators and when to Refer

The below indicators are meant to assist in objective reporting of concerns for a student's well-being. This list is not exhaustive. Remember, when reporting concerns remain **objective and focus on behaviors, actions, and statements**.

If there is an immediate threat to health and safety contact Campus Safety at 303-871-3000.

Contact Campus Safety

- Directly communicated threats of violence (verbally, electronically via text, phone, or email)
- Physical altercations (punching, pushing, shoving)
- Destruction of property or throwing objects that could injure someone
- Displaying a firearm or other weapon
- Conversations designed to upset others, such as descriptions of weapons, killing, or death unrelated to classroom subject matter

Student Conduct

Student Rights and Responsibility

- Persistent disrespectful communications with instructors or classmates; excessive sighs, eyerolls or other gestures that disrupt class, even after boundaries have been set
- Intoxication in class or misuse of alcohol or other substances
- Verbal abuse like taunting, badgering, or intimidation
- Cheating or plagiarism

Concerns About Well-being

Student Outreach and Support

- Self-disclosure of personal distress (family problems, financial difficulties, assault, or legal difficulties)
- Marked changes in physical appearance (poor grooming or hygiene or sudden changes in weight)
- Observable signs of injury (facial bruising or cuts)
- Depressed or lethargic mood inhibiting functioning
- Academic assignments dominated by themes of extreme hopelessness, helplessness, isolation, rage, despair, violence, or self-harm

Academic Concerns

Inspire or Academic Unit

- Sudden decline in quality of work
- Frequently missed classes and assignments
- Mild classroom disruptions
- Consistently seeking personal rather than professional advice
- Multiple requests for extensions or special considerations
- Non-responsive to repeated requests for contact or meetings