



## **It's time to get ready for your new pharmacy benefits!**

Pharmacy is an important part of your health benefits. Starting August 1, 2024, CarelonRx will manage your prescription drug coverage.

**Please download the Sydney Member App** from either Google Play or the App Store, to access your plan information and new Anthem ID card. You will need to present this card when you use your pharmacy benefits.

### **What this means for you**

If you're currently getting a prescription from a retail pharmacy, you can continue receiving your prescription from that pharmacy using your new Anthem ID card.

Your health plan will use the Traditional Open 3 Tier Drug List. This means your plan will cover a new list of prescription drugs. If the medication you take is not on your new list please talk with your doctor about another medication that will be covered by your plan.

### **Talk to your doctor**

Your doctor may also be able to suggest other medicines that cost less but work just as well. If you can't find another medicine that works for you, you or your doctor can call Pharmacy Member Services on the back of your member ID card for directions on submitting a preapproval request (also known as a prior authorization). A preapproval request may allow you to keep taking your current medicine. We'll review the request and let you know if we can keep covering your medicine. If your doctor believes a drug is medically necessary, you can ask for a "coverage review." If approved, your drug will be covered but may cost more if it is on a higher tier (cost level).

## **Useful transition FAQs & links**

**What if I am currently taking medication that requires a pre-authorization or step therapy?**

**Due to this transition to Anthem, you will be allowed a grace fill period of 90 days for your medication – this means until October 31, 2024,** you will still be able to fill this medication without having to pay more than your current cost share. This grace period will provide you and your doctor with time to complete the pre-authorization process with Anthem.

Your doctor can get the process started by completing an electronic Prior Authorization ([www.covermymeds.com/main/partners/anthem](http://www.covermymeds.com/main/partners/anthem)), calling the Pharmacy Member Services number on the back of your member ID card or by downloading a prior authorization form from our website and submitting it. If your request is approved, the amount you pay for the medication will depend on your plan's benefit.

### **What if Anthem Blue Cross doesn't cover my current prescription?**

All insurance companies have different formulary (preferred) lists of prescription drugs. This means that, although not common, it is possible you are taking a prescription drug that Anthem doesn't cover. If that's the case, the excluded medication will be denied if you attempt to refill the medication again after August 1. In most cases, however, there will be a suitable alternative medication that is covered on the approved formulary. Please talk with your doctor and the Anthem pharmacy team on alternative options. We want to ensure a smooth transition, so the Anthem pharmacy team is available to help provide you with options.

### **How do I transition my current mail-order prescription to Anthem's mail-order service?**

To start home delivery, ask your doctor to write two prescriptions for your maintenance drug:

1. A 30-day supply to fill at your local pharmacy (while your transitioning mail-order programs); and
2. A 90-day supply with three refills.

You can then enroll in the mail order pharmacy by logging in online at **anthem.com** and going to the **Prescriptions Home** page or by calling the member services phone number on the back of your ID card. You can also log in to your mobile app (once you are enrolled in plan after August 1) and select **Pharmacy**. Choose **Request a New Home Delivery Prescription** and follow the guided steps to submit.

Link for the searchable look up tool:

<https://client.formularynavigator.com/Search.aspx?siteCode=6000795811>

Direct link to PDF version formulary:

[https://fm.formularynavigator.com/FBO/143/Traditional\\_Open\\_3\\_Tier\\_ABCBS.pdf](https://fm.formularynavigator.com/FBO/143/Traditional_Open_3_Tier_ABCBS.pdf)

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