FLYTE 2024 Frequently Asked Questions

[FLYTE Orientation Weekend 1](#_Toc1872696216)

[FLYTE Webinars and Workshops 4](#_Toc591304773)

[General L.E.P. / Transition Support 5](#_Toc1335345843)

[General University of Denver (D.U.) 7](#_Toc1192542293)

[Office of Academic Advising 8](#_Toc376904504)

[Office of Student Billing 8](#_Toc800996609)

[Financial Aid Office 8](#_Toc1522866613)

[Student Disability Services (Accommodations) 9](#_Toc34640982)

[Health and Counseling Center 9](#_Toc465731423)

# FLYTE Orientation Weekend

### What are the dates and time for FLYTE weekend 2024?

* FLYTE will begin with move-in on the morning of Sunday, September 1st and conclude mid-day Tuesday, September 3rd.
* Please see the [FLYTE website](https://studentaffairs.du.edu/learningeffectiveness/flyte-2024) for schedule.

### Is there an overlap between FLYTE and D.U. Discoveries? Times, topics, etc.

* No, FYLTE activities will conclude midday, Tuesday September 3rd. Most topics covered during FYLTE are L.E.P. specific. Please visit the [D.U. Discoveries website](https://studentaffairs.du.edu/orientation) for more information.

### Who is FLYTE for?

* FLYTE is for all incoming L.E.P. freshmen, transfer students, and their families.

### How long should my family members stay in town?

* FLYTE will conclude midday, Tuesday, September 3rd and Discoveries will begin in the afternoon of that same day. Discoveries includes [parent and family programming](https://studentaffairs.du.edu/new-student-family/content/family-orientation-0) until 6:00pm on Tuesday, September 3rd.

### What should I expect during FLYTE Orientation Weekend?

* FLYTE Orientation weekend will include early move-in for L.E.P. students, meals with L.E.P. team members and Peer Leaders, Family Round Tables, Getting to Know You sessions, overviews of L.E.P. programming, Q&A panel discussions, L.E.P. @ Night, and Meet and Greet opportunities with our Academic Counselors.

### What is mandatory for me to attend? When will I have free time?

* There are no mandatory events, but attendance is encouraged.
* Yes, you will have blocks of free time during the afternoon of Day 1 and Day 2.

### Why should I go to FLYTE?

* Hear it from L.E.P. students:

"FLYTE weekend was a game-changer for me! Not only did I find a community where everyone supports each other, but I also formed friendships that will last a lifetime. The transition to college became a breeze with the services provided, and moving in early was a bonus – no chaos, just calmness. It's not just about orientation; it's about diving into a week filled with activities, laughter, and finding your place before the rush begins. FLYTE helped me feel at home faster on campus, connecting me with fellow students and introducing me to the endless support L.E.P. offers throughout the year. If you want to start your college journey on the right foot, FLYTE is the way to go!"

### Where will I park?

* More information about parking will be communicated later in the summer.

### How does move-in work?

* All new students and families will receive a detailed explanation of the move in processes prior to FLYTE weekend. All L.E.P. students have access to early move in (morning of Day 1 of FLYTE) before other D.U. students arrive.

### Is my roommate also moving in?

* If your roommate is not in the L.E.P., they will move in on Tuesday, September 3rd.

### Will I have time to go shopping?

* Yes, you will have blocks of free time during FLYTE weekend. Please see the [FLYTE weekend schedule](https://studentaffairs.du.edu/learningeffectiveness/flyte-2024) (updates will be added throughout the summer).

### Where should I eat?

* D.U. provides a [visitor’s guide](https://www.du.edu/comm-govt/community/resources/visitors) with restaurant, hotel, and activity recommendations.

### Where or when should I buy my books?

* Students should check their course syllabus to find out where and when to buy their books.

### Who is my Peer Leader? Why do I have a Peer Leader?

* You will find out the name of your peer leader during FLYTE weekend. Peer leaders are tasked with helping new students adjust to D.U., meet new people, and engage in activities throughout FLYTE weekend and beyond.

### How does FLYTE support building friendships with peers?

* Throughout the weekend, you will have ample time and opportunity to meet with peers through activities, meals, and learning sessions. Each student has an assigned Peer Leader and cohort of other students that will provide a structured opportunity to build social connections.

### Will every L.E.P. staff member be there the entire weekend?

* Barring any unforeseen circumstances, most L.E.P. team members plan on attending FLYTE weekend.

### Can I meet with my Academic Counselor for longer?

* Academic Counselors have a 20-minute assigned appointment to meet with each new student on Tuesday morning. If you need more time, you can schedule a phone call or Zoom appointment once the quarter begins.

# FLYTE Webinars and Workshops

[Webinar & Workshop Dates](https://studentaffairs.du.edu/learningeffectiveness/flyte-2024#webinars) (all via Zoom and begin at 6:00 p.m. MST)

**Webinars**

The LEP Transitions Team will present various topics relevant to student transitions to D.U.

* May 15th – L.E.P. 101 & Independent Living Skills
* June 12th – Accommodations (SDS)
* July 17th – Executive Functioning
* August 14th – FLYTE: What to Expect
* August 20th – Health and Counseling Center 101

**Workshops**

The LEP Transitions Team will demo important tasks students must complete prior to their arrival at DU and provide time and support to complete those tasks. Tasks are subject to change.

* May 21st – DU It Together – Getting Started (DUO, MyDU, Email, Canvas – Discoveries)
* June 25th – DU It Together – Photo for ID, Register for FLYTE
* July 30th – DU It Together – L.E.P. Intake Form, BRIEF, Crimson Connect

# General L.E.P. / Transition Support

### Billing/Enrollment Questions

* For all L.E.P. billing and enrollment questions, please email lep@du.edu or call 303-871-2372.

### What L.E.P. supports are available before the first week of the fall quarter?

* L.E.P. provides drop-in support to help students navigate any questions or concerns during DISCOVERIES week (the week before classes begin).
* The L.E.P. provides Webinars and Workshops throughout the summer to help with the start of the first week of the Fall quarter. Students and families can also contact us directly if they have questions.

### What is my Academic Counselor going to support me with?

### Students meet weekly with their [Academic Counselor](https://studentaffairs.du.edu/learningeffectiveness/services/academic-counseling) for up to one hour. These meetings include executive functioning skills training, managing their current course schedule and workload, and ensuring an appropriate work/life balance.

### Are meetings between Academic Counselors and students mandatory? Are they confidential?

* Weekly meetings with Academic Counselors are as close to mandatory as an aspect of the L.E.P. can get but are still considered student led. The L.E.P. does not have the power to enforce attendance, however, Academic Counselors will attempt contact each week. We also strongly encourage students to take advantage of the additional resources we offer.
* These meetings are not considered “medical” and are not covered by the same privilege that other practitioners have with their client. These meetings are covered by [FERPA,](https://www.du.edu/registrar/other-student-services/privacy-ferpa) which has its own restrictions.

### When will I find out who my Academic Counselor is? Will I have time to talk with them? How do I get in touch with them?

* You will find out who your Academic Counselor is during FLYTE weekend. In addition, all new students will have a 20-minute opportunity to meet their counselor with or without their family member(s). At that time, your Academic Counselor will provide you with their contact information. If you do not plan on attending FLYTE, you will receive an email from the L.E.P. team informing you who your Academic Counselor is and to expect outreach from them.

### How/when will I sign up for tutoring?

* You will learn how to sign up for tutoring during FLYTE. We will have an entire hour dedicated to learning about L.E.P. Tutoring. Your Academic Counselor can also walk you through the process. The opportunity to begin signing up for tutoring begins on the first day of classes.

### Can my friends attend tutoring with the L.E.P. if we are working on a group project?

* No, tutoring services are for L.E.P. students only.

### Can I work with the Executive Functioning Coach for organizational support?

* Yes, all L.E.P. students can schedule a time with our Executive Functioning Coach for organizational support. Your academic counselor can help you schedule a meeting time with them.

### Are L.E.P. social events just for L.E.P. students?

* Yes, L.E.P. social events are for the L.E.P. community only.

### What does L.E.P. communication look like with families throughout the year? Will my family members receive updates from my academic counselor?

* No. Generally, Academic Counselors will not contact families during the school year. Depending on the terms of your [FERPA release](https://www.du.edu/registrar/other-student-services/privacy-ferpa), detailed communication may be prohibited. Any communication with families will also be sent to the student’s D.U. email.

# General University of Denver (D.U.)

## Office of Academic Advising

* Supports students with course selection and registration.
* Email: advising@du.edu
* Phone: 303-871-7001
* [Website](https://academicaffairs.du.edu/academic-advising)

### What is the difference between my Academic Advisor and L.E.P. Academic Counselor?

* Academic Advisors in the Office of Academic Advising support undergraduate students, with a focus on first-year students and exploratory/undeclared students. Students with a declared major in their second year and beyond receive guidance from faculty to draw from their expertise in the major field. Academic Advisors also help with course planning and registration.
* Counselors in the L.E.P. offer academic services to support students in their journey through college.

### How do I find out who my Academic Advisor is?

* [Office of Academic Advising | Academic Affairs (du.edu)](https://academicaffairs.du.edu/academic-advising) - click on “I’m an incoming student” tab.

### Will my Academic Counselor make sure I am in the right classes?

* It is the role of your **Academic Advisor** (in the [Office of Academic Advising](https://academicaffairs.du.edu/academic-advising)) to make sure you are in the correct classes. L.E.P. Academic Counselors can help you with navigating registration tasks. In this process, the L.E.P. Academic Counselor focuses on developing executive functioning skills to help you through registration.

## Office of Student Billing

* Supports students with billing and tuition (formerly known as the Bursar’s Office).
* Email: studentbilling@du.edu
* Phone: 303-871-4944
* [Website](https://www.du.edu/student-billing)

## Financial Aid Office

* Supports students with scholarships and financial aid.
* Email: finaid@du.edu
* Phone: 303-871-4020
* [Website](https://www.du.edu/admission-aid/financial-aid)

## Student Disability Services (Accommodations)

* Supports students with accommodations.
* Email: dsp@du.edu
* Phone: 303-871-3241
* [Website](https://studentaffairs.du.edu/disability-services-program)

### Does L.E.P. set my accommodations?

* No, [Student Disability Services](https://studentaffairs.du.edu/disability-services-program) (SDS) sets student accommodations, but Academic Counselors can make sure that accommodation and testing requests get properly sent to SDS.

### What is the difference between SDS and the L.E.P.?

* The purpose of [SDS](https://studentaffairs.du.edu/disability-services-program) is to help students with disabilities receive the support they deserve through accommodations (e.g. extra time on tests or single-occupant housing).
* The [L.E.P.](https://studentaffairs.du.edu/learningeffectiveness) is a student-led, fee-for-service, academic support program that provides a range of services that does not include accommodations.

## Health and Counseling Center

* Supports students through integrated health and counseling programs.
* Email: info@hcc.du.edu
* Phone: 303-871-2205
* [Website](https://studentaffairs.du.edu/health-counseling-center)

### Are there any clinical mental health supports available to students to support the transition into college?

* The Health and Counseling Center offers many services to helping students set up services when transitioning to D.U. Some of these include the ins and outs of seeing a therapist across state lines and/or securing a new therapist at D.U. or in the community.

### How do I get my prescriptions filled?

* You will want to talk to your current provider about prescribing across state lines (if applicable), whether your current prescription is able to be filled at a pharmacy close to D.U., and if you will need to frequently meet in-person with your provider to have your prescriptions renewed. If so, it’s important to ask your provider for a referral to a provider in the D.U. area or meet with an HCC counselor to discuss next steps.

**If you have questions after reading this document,**

**please email** **FLYTE@du.edu** **or call 303-871-2372.**