What is the nature of your concern?

- Life-threatening emergency
  - Expressing thoughts of suicide or self-harm
  - Threatening physical harm to others
  - Dangerous behavior

- Discrimination, Harassment, Gender-based violence
  - Discrimination/harassment
  - Sexual violence
  - Interpersonal violence
  - Stalking

- Student Conduct
  - Violation of University policy
  - Academic Integrity
  - Honor Code violations
  - Disruptive classroom behavior

- Non-life-threatening concerns about well-being
  - Health concerns
  - Food insecurity
  - Financial concerns
  - Serious illness or death of family or friend

- Academic Concerns
  - Missing classes
  - Missing assignments
  - Sudden decline in performance

Emergency/After Hours Response
303-871-3000
Campus Safety
24/7 Student Resources
303-871-2205
Counseling & Medical Support
988 National Suicide Hotline

Equal Opportunity & Title IX (EOIX) Referral
Equalopportunity@du.edu
For immediate after hours support, call campus safety

Student Rights and Responsibilities (SRR)
- Academic Integrity
- Disruption of Learning Environment
- SRR General Referral
  SRR@du.edu

Student Outreach and Support (SOS) Referral
SOS@du.edu

Undergraduate Inspire Course Alert
Graduate and/or University College
Contact Academic Unit

When responding:
Listen — Ask Direct Questions — Stay Calm — Follow Up

When reporting concerns remember...
Be objective and focus on behavior and statements—see indicators on back for guidance
# DU Resources

## Campus Safety
**Undergrad, Grad, Online**

- **303-871-2334**—Non-emergency
- **303-871-3130**—anonymous tip line (report a crime or information about a crime)

Assistance and victim services, concerns, or request for escort across campus.

## Mental and Physical Health Resources

### DU Health and Counseling Center (HCC)

**Undergrad, Grad**

- **303-871-2205 | info@hcc.du.edu**

Locations: 3rd floor of Ritchie Center
Drop-in hours: Monday – Friday, 1pm-3pm

### TELUS Health (Formerly MySSP)

**Undergrad, Grad, Online**

Free confidential counseling 24/7
Counselors who speak Mandarin, Cantonese, French, Spanish & English. Other languages may be available by appointment based on availability

### Center for Advocacy, Prevention & Empowerment (CAPE)

**Undergrad, Grad, Online**

- **303-871-3853 | cape@du.edu**

Confidential support for survivors of sexual assault, relationship violence, stalking, or harassment

## Student Rights & Responsibilities (SSR)

**Undergrad, Grad, Online**

- **SRR@du.edu**

Information and reporting around University Honor Code
Restorative justice approach to violations

## Student Outreach & Support (SOS)

**Undergrad, Grad, Online**

- **SOS@du.edu**

Location: Community Commons Suite 3001
Connects students to support in navigating challenging situations including medical, financial, bereavement, and hunger

## AccessibleDU: Student Disability Services

**Undergrad, Grad, Online**

- **303-871-3241 | dsp@du.edu**

Location: Driscoll Center South, Garden Level, Suite 22
Assists students with disabilities with accommodations and support

## Dean of Students Office*
When you do not know where to begin, start with your Dean of Students Office

### Dean of Students*

**Undergrad, Grad, Online**

- **303-871-4261 | DoSoffice@du.edu**

Community Commons Suite 3001

## Academic Advising*

**Undergraduate**

- **303-871-7001 | advising@du.edu**

Location: Community Commons, Suite 3100
Course & degree questions, student success coaching, academic probation support

*Drop-in hours available and vary by quarter, please check the website for hours

## Office of Graduate Education

**Graduate**

- **303-871-2706 | gradservices@du.edu**

Location: Mary Reed Building, Garden level, room 5
Assistance with graduate programs and policy, transfer of credit, change of program, dual degrees, oral defense, continuous enrollment

## University College

**Graduate and BA Completion Program**

- **303-871-2291 | ucolsupport@du.edu**

Assistance with UCOL programs (graduate certificates, master’s degrees, BACP), course, degree & policy questions, academic advising, graduation

## Basic Need Resources

### DU Thrift Store (and used bookstore)

**Undergrad, Grad**

Location: Centennial Halls (first floor)
Hours vary per quarter – please check the website for hours
DU offers a wide variety of support that students can seek out for assistance. Please refer to the DUhelp website for all available resources.

**DU Collegiate Recovery Program**
- Undergrad, Grad, Online
- 303-871-3699 | recovery@du.edu
- Location: 1931 S. York St. Denver, CO 80208
- Recovery meetings, a house on campus for students to socialize & relax, recovery coaching, alcohol and drug-free events, and more

**Equal Opportunity & Title IX (EOIX)**
- Undergrad, Grad, Online
- 303-871-7016 | equalopportunity@du.edu
- Reviews & investigates reports of discrimination, harassment, and gender-based violence.

**International Student and Scholar Services (ISSS)**
- 303-871-4912 | isss@du.edu
- Supports the international community with visa status & renewal, immigration status, academic resources, travel, employment and advising

**University Ombuds**
- Undergrad, Grad, Online
- 303-871-3045 | Betty.Snyder@du.edu
- Location: Driscoll Commons South, Suite 1
- Independent, confidential, impartial resource for assistance in conflict resolution

**The Learning Effectiveness Program (LEP)**
- Undergrad, Grad, Online
- 303-871-2372 | lep@du.edu
- Location: Katherine Ruffatto Hall, 4th Floor
- Supports learning and neurodiversity by providing students opportunities and resources for personal growth, academic skill building, and connection

**Veterans & Military Resources (VMR)**
- Undergrad, Grad, Online
- 303-871-5350 | veterans@du.edu
- Location: Community Commons, Suite 3201
- Assists students with GI Bill, scholarships, and other services and support

**FIRST@DU**
- Undergrad, Grad
- FIRST@du.edu
- Location: Community Commons Suite 1200
- Support for first-generation, minoritized, and other underrepresented students

**DU Cultural Center (TCC)**
- Undergrad, Grad
- TCCinfo@du.edu
- Location: Community Commons Suite 1200
- Identity-based student programming

**DU Food Pantry**
- Undergrad, Grad
- Location: Driscoll Student Center South
- Hours vary per quarter – please check the website for hours

**DU Career Closet**
- Undergrad, Grad
- 303-871-2150
- Location: Burwell Center for Career Achievement
- Hours: Weekdays 9:00 – 4:00 pm
- Professional attire for any DU student or alumnus, up to 4 items to keep for free

**DU Pride Closet**
- Undergrad, Grad
- Driscoll Commons, Suite 1
- Free gender affirming clothing for LGBTQ+ students

**DU Emergency Financial Needs**
- Undergrad, Grad, Online
- Online applications
- Student Assistance Fund via Student Outreach and Support
- Emergency Loans via the Bursar’s Office
Behavioral Indicators and when to Refer

The below indicators are meant to assist in objective reporting of concerns for a student’s well-being. This list is not exhaustive. Remember, when reporting concerns remain **objective** and focus on behaviors, actions, and statements.

If there is an immediate threat to health and safety contact Campus Safety at 303-871-3000.

### Contact Campus Safety
- Directly communicated threats of violence (verbally, electronically via text, phone, or email)
- Physical altercations (punching, pushing, shoving)
- Destruction of property or throwing objects that could injure someone
- Displaying a firearm or other weapon
- Conversations designed to upset others, such as descriptions of weapons, killing, or death unrelated to classroom subject matter

### Student Conduct
#### Student Rights and Responsibility
- Persistent disrespectful communications with instructors or classmates; excessive sighs, eyerolls or other gestures that disrupt class, even after boundaries have been set
- Intoxication in class or misuse of alcohol or other substances
- Verbal abuse like taunting, badgering, or intimidation
- Cheating or plagiarism

### Concerns About Well-being
#### Student Outreach and Support
- Self-disclosure of personal distress (family problems, financial difficulties, assault, or legal difficulties)
- Marked changes in physical appearance (poor grooming or hygiene or sudden changes in weight)
- Observable signs of injury (facial bruising or cuts)
- Depressed or lethargic mood inhibiting functioning
- Academic assignments dominated by themes of extreme hopelessness, helplessness, isolation, rage, despair, violence, or self-harm

### Academic Concerns
#### Inspire or Academic Unit
- Sudden decline in quality of work
- Frequently missed classes and assignments
- Mild classroom disruptions
- Consistently seeking personal rather than professional advice
- Multiple requests for extensions or special considerations
- Non-responsive to repeated requests for contact or meetings