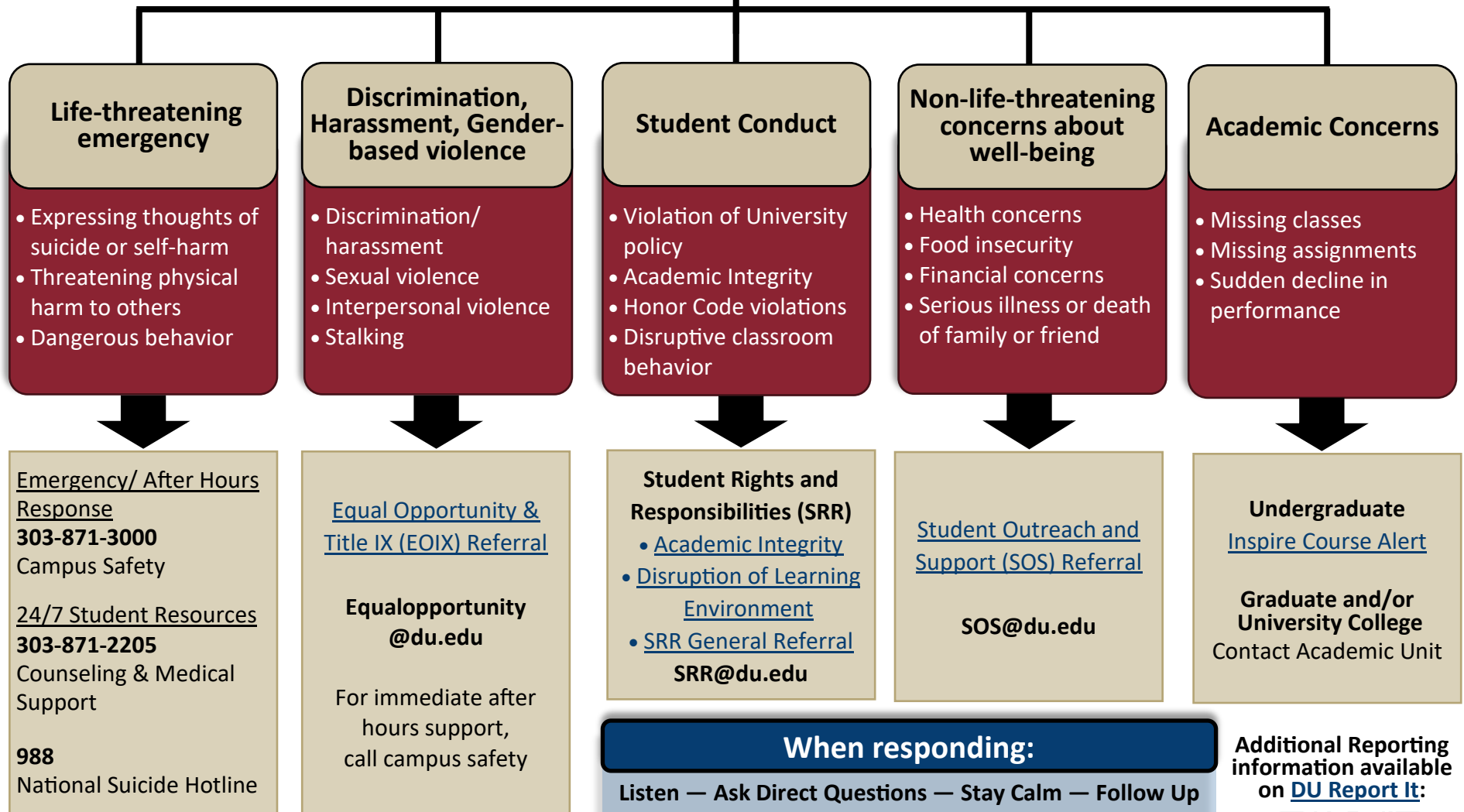


Red Folder (Student Resources)



What is the nature of your concern?



When responding:

Listen — Ask Direct Questions — Stay Calm — Follow Up

When reporting concerns remember...

Be objective and focus on behavior and statements—see indicators on back for guidance

Additional Reporting information available on [DU Report It:](#)



DU Resources

Campus Safety

Undergrad, Grad, Online

303-871-2334—Non-emergency

303-871-3130—anonymous tip line (report a crime or information about a crime)

Assistance and victim services, concerns, or request for escort across campus.

Mental and Physical Health Resources•

DU Health and Counseling Center

(HCC)•

Undergrad, Grad

303-871-2205 | info@hcc.du.edu

Locations: 3rd floor of Ritchie Center

Drop-in hours: Monday – Friday, 1pm-3pm

TELUS Health (Formerly MySSP)•

Undergrad, Grad, Online

Free confidential counseling 24/7

Counselors who speak Mandarin, Cantonese, French, Spanish & English. Other languages may be available by appointment based on availability



Center for Advocacy, Prevention & Empowerment (CAPE)•

Undergrad, Grad, Online

303-871-3853 | cape@du.edu

Confidential support for survivors of sexual assault, relationship violence, stalking, or harassment

Dean of Students Office*

When you do not know where to begin, start with your Dean of Students Office

Dean of Students*

Undergrad, Grad, Online

303-871-4261 | DoSoffice@du.edu

Community Commons Suite 3001

Student Rights & Responsibilities (SSR)*

Undergrad, Grad, Online

SRR@du.edu

Information and reporting around University Honor Code

Restorative justice approach to violations

Student Outreach & Support (SOS)*

Undergrad, Grad, Online

SOS@du.edu

Location: Community Commons Suite 3001

Connects students to support in navigating challenging situations including medical, financial, bereavement, and hunger

AccessibleDU: Student Disability Services*

Undergrad, Grad, Online

303-871-3241 | dsp@du.edu

Location: Driscoll Center South, Garden Level, Suite 22

Assists students with disabilities with accommodations and support

Academic Advising

Undergraduate

303-871-7001 | advising@du.edu

Location: Community Commons, Suite 3100
Course & degree questions, student success coaching, academic probation support

*Drop-in hours available and vary by quarter, please check the website for hours

Office of Graduate Education

Graduate

303-871-2706 | gradservices@du.edu

Location: Mary Reed Building, Garden level, room 5

Assistance with graduate programs and policy, transfer of credit, change of program, dual degrees, oral defense, continuous enrollment

University College

Graduate and BA Completion Program

303-871-2291 | ucol-support@du.edu

Assistance with UCOL programs (graduate certificates, master's degrees, BACP), course, degree & policy questions, academic advising, graduation

Basic Need Resources

DU Thrift Store (and used bookstore)

Undergrad, Grad

Location: Centennial Halls (first floor)

Hours vary per quarter – please check the website for hours

DU Collegiate Recovery Program•

Undergrad, Grad, Online

303-871-3699 | recovery@du.edu

Location: 1931 S. York St. Denver, CO 80208
Recovery meetings, a house on campus for students to socialize & relax, recovery coaching, alcohol and drug-free events, and more

Equal Opportunity & Title IX (EOIX)

Undergrad, Grad, Online

303-871-7016 | equalopportunity@du.edu

Reviews & investigates reports of discrimination, harassment, and gender-based violence.

International Student and Scholar Services (ISSS)

303-871-4912 | iss@du.edu

Supports the international community with visa status & renewal, immigration status, academic resources, travel, employment and advising

University Ombuds

Undergrad, Grad, Online

303-871-3045 | Betty.Snyder@du.edu

Location: Driscoll Commons South, Suite 1
Independent, confidential, impartial resource for assistance in conflict resolution

The Learning Effectiveness Program (LEP)*

Undergrad, Grad, Online

303-871-2372 | lep@du.edu

Location: Katherine Ruffatto Hall, 4th Floor
Supports learning and neurodiversity by providing students opportunities and resources for personal growth, academic skill building, and connection

Veterans & Military Resources (VMR)*

Undergrad, Grad, Online

303-871-5350 | veterans@du.edu

Location: Community Commons, Suite 3201
Assists students with GI Bill, scholarships, and other services and support

FIRST@DU*

Undergrad, Grad

FIRST@du.edu

Location: Community Commons Suite 1200
Support for first-generation, minoritized, and other underrepresented students

DU Cultural Center (TCC)*

Undergrad, Grad

TCCinfo@du.edu

Location: Community Commons Suite 1200
Identity-based student programming

DU Food Pantry

Undergrad, Grad

Location: Driscoll Student Center South (room 6, bottom floor to left of ID office)
Hours vary per quarter – please check the website for hours

DU Career Closet

Undergrad, Grad

303-871-2150

Location: Burwell Center for Career Achievement
Hours: Weekdays 9:00 – 4:00 pm
Professional attire for any DU student or alumnus, up to 4 items to keep for free

DU Pride Closet

Undergrad, Grad

Driscoll Commons, Suite 1
Free gender affirming clothing for LGBTQ+ students

DU Emergency Financial Needs

Undergrad, Grad, Online

Online applications

Student Assistance Fund via Student Outreach and Support
Emergency Loans via the Bursar's Office

DU offers a wide variety of support that students can seek out for assistance. Please refer to the [DUhelp](#) website for all available resources.



Behavioral Indicators and when to Refer

The below indicators are meant to assist in objective reporting of concerns for a student's well-being. This list is not exhaustive. Remember, when reporting concerns remain **objective and focus on behaviors, actions, and statements**.

If there is an immediate threat to health and safety contact Campus Safety at 303-871-3000.

Contact Campus Safety

- Directly communicated threats of violence (verbally, electronically via text, phone, or email)
- Physical altercations (punching, pushing, shoving)
- Destruction of property or throwing objects that could injure someone
- Displaying a firearm or other weapon
- Conversations designed to upset others, such as descriptions of weapons, killing, or death unrelated to classroom subject matter

Student Conduct

Student Rights and Responsibility

- Persistent disrespectful communications with instructors or classmates; excessive sighs, eyerolls or other gestures that disrupt class, even after boundaries have been set
- Intoxication in class or misuse of alcohol or other substances
- Verbal abuse like taunting, badgering, or intimidation
- Cheating or plagiarism

Concerns About Well-being

Student Outreach and Support

- Self-disclosure of personal distress (family problems, financial difficulties, assault, or legal difficulties)
- Marked changes in physical appearance (poor grooming or hygiene or sudden changes in weight)
- Observable signs of injury (facial bruising or cuts)
- Depressed or lethargic mood inhibiting functioning
- Academic assignments dominated by themes of extreme hopelessness, helplessness, isolation, rage, despair, violence, or self-harm

Academic Concerns

Inspire or Academic Unit

- Sudden decline in quality of work
- Frequently missed classes and assignments
- Mild classroom disruptions
- Consistently seeking personal rather than professional advice
- Multiple requests for extensions or special considerations
- Non-responsive to repeated requests for contact or meetings