



# Consumer Complaint

A “consumer” is defined as any student, employee, or significant other of a student or employee who has sought or received medical, counseling, advocacy, consultation, or prevention services through the University of Denver Health & Counseling Center.

**Consumer:** \_\_\_\_\_

**Date:** \_\_\_\_\_

**Consumer Affiliation:**

- Undergraduate Student
- Graduate Student
- DU Employee

- Parent
- Partner
- Other: \_\_\_\_\_

**Source of Concern** (check all that apply):

- Medical Services
- Counseling Services
- Psychiatric Services
- Administrative Services

- Survivor Advocacy Services
- Health Promotion Services
- Collegiate Recovery Program
- General

**Nature of Concern** (check all that apply):

- Clinical
- Financial

- Policy or Process
- Other: \_\_\_\_\_

**What is your concern or complaint?**

*Please feel free to attach any relevant email or written correspondence.*

**How may we contact you to follow up?**